

Date: ____/____ Time: _____

Location: Harrisburg (10 Capital Drive, Suite 300, Harrisburg PA 17110)

Physician: Dr. Mishra Dr. Bondira

Thank you for scheduling an appointment with Vistaura Eye, recognized by Bausch & Lomb as a center of excellence. For over 80 years, we have been working to provide state-of-the-art medical and surgical eye care in Central Pennsylvania. Our mission is to provide the highest level of service possible. This packet of information is designed to help you on your first visit to Schein Ernst Mishra Eye.

<u>The day of your appointment may last 1-3 hours. This can depend on your need for special testing, surgery</u> scheduling, or procedures. Our staff makes every attempt to see patients in a timely manner, but <u>unforeseen</u> <u>emergencies can cause delays.</u>

Please arrive at least 10 minutes before your scheduled appointment time and bring the following:

- New patient paperwork you have completed
- Insurance cards, Photo ID, form of payment
- Notes that you have hand carried from your referring doctor
- Prior approval from your primary care doctor if required by your insurance company
- \circ Medication list including dosages and frequency of use

During your first visit, you will receive dilating drops. These drops will make your near vision blurry and you will be sensitive to sunlight for several hours. We recommend wearing sunglasses when you leave our office. If you do not have sunglasses, a disposable pair will be provided to you.

If you have suggestions on how we can improve our service, we encourage you to comment to our doctors or our staff. We may provide a survey to you. If you receive a survey, please help us by completing and returning this form. Please like us on Facebook to stay up to date on promotions, give-a-ways and general practice information.

We look forward to providing you with the best possible eye care.

Sincerely yours, The Doctors and Staff of Vistaura Eye